

AQTF 2007 AUDIT REPORT

RTO DETAILS			
RTO Name	Lady Gowrie Child Centre Melbourne Inc t/a Gowrie Victoria	NTIS Number	3900
Address	Cnr Canning & Newry Streets NORTH CARLTON, 3054 VIC		
	Website	www.gowrievictoria.org.au	
Registration Contact	Anna Haranas		
Phone Number	9349 2890	E-mail	annah@gowrievictoria.org.au
Student Numbers	300		
AUDIT TEAM			
Lead Auditor	Cheryl Richards	Auditor/s	
Technical Advisor/s		Observer/s	
REGISTERING BODY DETAILS			
Contact Person	Jerzy Gill		
Phone Number	9651 3226	E-mail	gill.jerzy.j.edumail.vic.gov.au
AUDIT DETAILS			
Type of Audit	AQTF 2007 Re-registration		
Standards audited	AQTF 2007 Essential Standards 1, 2 and 3		
Conditions audited	Condition 6		
Audit Date/s	1 st June 2010		
Other audit notes	<p>Gowrie Victoria is a large child care operation in North Carlton. Gowrie Victoria has a proud history of being the "Demonstration centre" for trialling and demonstrating new developments in child care and therefore delivers start of the art child care. Gowrie has several government contracts for development projects and is the main provider of professional development to the child care industry. Approximately 2000 child care professionals undertake professional development at the centre annually. Gowrie has 2 centres in Melbourne; the Carlton site and a large facility in Docklands that currently provides child care for 150 children. The RTO conducts training at both facilities and delivers only child care qualifications.</p> <p>Gowrie has a quality system that is ISO 9001 accredited and has supplemented this system with additional policies and procedures to meet AQTF requirements. Gowrie has procedures at business unit level and overall centre level. Records of training and assessment are held at business unit level while the overall QA system documents and evidence is held at centre level. Gowrie are listed on NTIS as operating in Victoria and they predominantly deliver in Victoria.</p>		
FOCUS OF AUDIT			
QUALIFICATION/UNIT OF COMPETENCE/ACCREDITED COURSE			
NTIS Code	Qualification/Unit of Competence/Accredited Course (as per NTIS)	Delivery Site	

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CHC20108	Certificate II in Community Services	NSW, VIC, QLD, SA, WA, TAS, NT, ACT
CHC30708	Certificate III in Children's Services	NSW, VIC, QLD, SA, WA, TAS, NT, ACT
CHC41208	Certificate IV in Children's Services (Outside school hours care)	NSW, VIC, QLD, SA, WA, TAS, NT, ACT
CHC50908	Diploma of Children's Services (Early childhood education and care) (66)	NSW, VIC, QLD, SA, WA, TAS, NT, ACT
CHC51008	Diploma of Children's Services (Outside school hours care)	VIC
INTERVIEWEE/S (Staff -name and position; employer name and position ; students (by program, do not list by name)		
2 new Students started this year.	Diploma in Children's Services	Students were fully informed and knew about the training and assessment they were undertaking. They understood procedures for contacting staff and they referred to the Student Handbook as a reference and source of information.

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STANDARDS

Standard 1: The RTO provides quality training and assessment across all of its operations		
Audit conclusion	Result	✓
	Compliant	✓
	Non-compliant	
	Not audited	

Standard 2: The RTO adheres to principles of access and equity and maximises outcomes for its clients		
Audit conclusion	Result	✓
	Compliant	✓
	Non-compliant	
	Not audited	

Standard 3: Management systems are responsive to the needs of clients, staff and stakeholders, and the environment in which the RTO operates		
Audit conclusion	Result	✓
	Compliant	✓
	Non-compliant	
	Not audited	

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CONDITION 6 – CERTIFICATION AND ISSUING OF QUALIFICATIONS AND STATEMENTS OF ATTAINMENT		
Evidence	Result	✓
	Compliant	✓
	Non-compliant	
	Not audited	
	Not applicable	